

## Telephone Consultation Service for Foreign Workers

Ministry of Health, Labour and Welfare is providing a "Telephone Consultation Service for Foreign Workers" to answer inquiries from foreign workers. Available languages are in eight languages : English, Chinese, Spanish, Portuguese, Tagalog, Vietnamese, Burmese and Nepali.

This services addresses problems with respect to working conditions by explaining laws and making referrals to concerned organizations.

Telephone charge is 8.5 yen(tax included) per 180 seconds on a fixed line, 10 yen(tax included) per 180 seconds on a cell phone.

Languages	Days available	Time	Phone number
English	Mon. to Fri.	10:00 AM to 3:00 PM (closed between noon and 1:00 PM)	0570-001701
Chinese			0570-001702
Portuguese			0570-001703
Spanish			0570-001704
Tagalog	Tue. to Fri.		0570-001705
Vietnamese	Mon. to Fri.		0570-001706
Burmese	Mon. & Wed.		0570-001707
Nepali	Tue. & Thu.		0570-001708

※ Excluding National Holidays and from December 29th to January 3rd.

※ Callers will be responsible for applicable telephone charges.

## Hotline for Working Condition Consultation Service

The "Hotline for Working Condition Consultation Service" is a Ministry of Health, Labour and Welfare-commissioned project. This is a toll-free service. Both fixed line and cell phone are applicable.

In addition to Japanese, this Hotline is available in eight languages : English, Chinese, Spanish, Portuguese, Tagalog, Vietmanese, Burmese and Nepali. This service addresses problems with respect to working conditions by explaining laws and making referrals to concerned organizations after the Labour Breaus or Labour Standards Inspection Offices are closed or on holidays .

Languages	Days available	Time	Phone number
Japanese	Mon. to Sun.	Weekdays (Mon. to Fri.) 5:00 PM to 10:00 PM Weekends & National Holidays 9:00AM to 9:00PM	0120-811-610
English			0120-004-008
Chinese			0120-150-520
Portuguese			0120-290-922
Spanish	Tue. Thu. Fri. Sat.		0120-336-230
Tagalog	Tue. & Wed. & Sat.		0120-400-166
Vietnamese	Wed. & Fri. & Sat.		0120-558-815
Burmese	Wed. & Sun.		0120-662-700
Nepali		0120-750-880	